

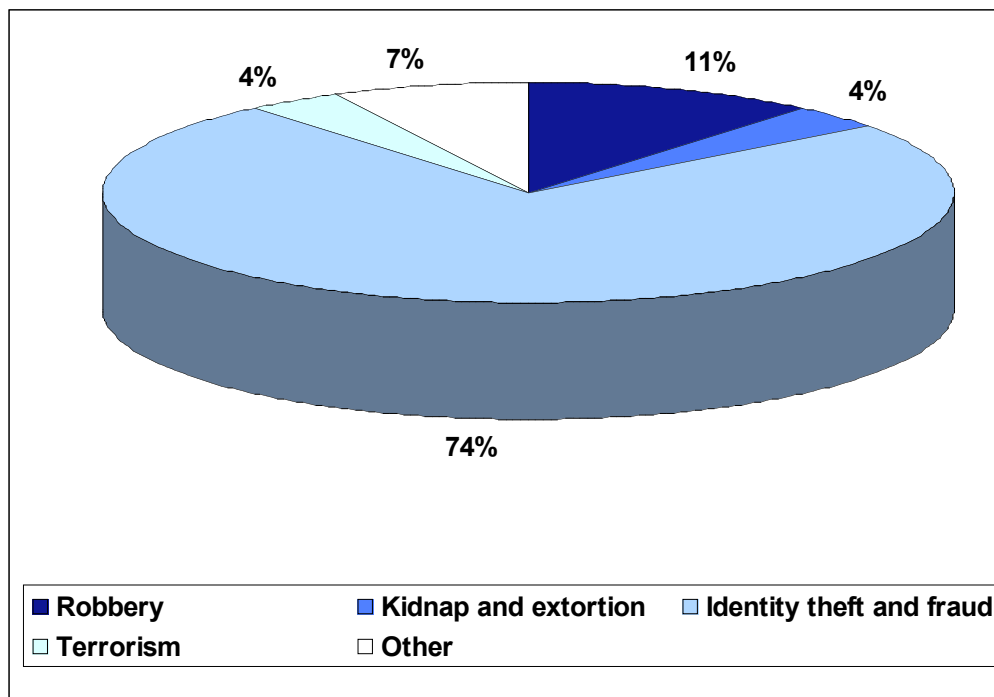
# Financial Security Symposium 2007

## Delegate Survey Results

### Question 1:

What do you think is the biggest security challenge facing the finance and banking sector at present?

♣ Robbery	11%
♣ Kidnap and extortion	4%
♣ Identity theft and fraud	74%
♣ Terrorism	4%
♣ Other	7%



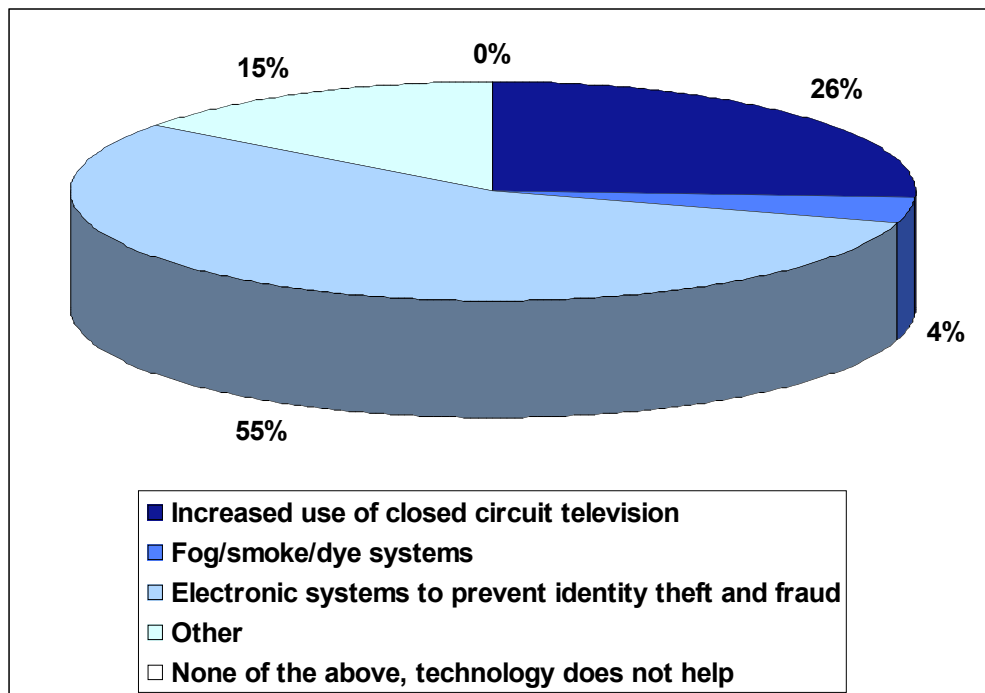
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## Delegate Survey Results

### Question 2:

What have been the most significant technology developments in recent times to help improve safety and security in the finance and banking sector?

♣ Increased use of closed circuit television	26%
♣ Fog/smoke/dye systems	4%
♣ Electronic systems to prevent identity theft and fraud	55%
♣ Other	15%
♣ None of the above, technology does not help	0%



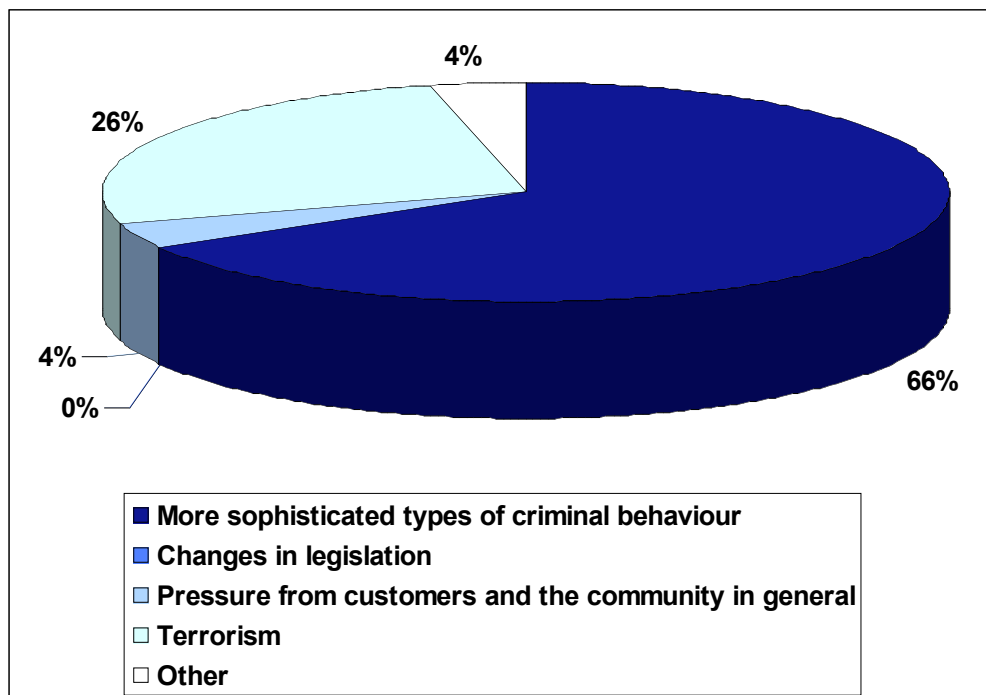
# Financial Security Symposium 2007

## Delegate Survey Results

### Question 3:

What have been the most significant external influences that have helped shape the approach towards security in the finance and banking sector?

♣ More sophisticated types of criminal behaviour	66%
♣ Changes in legislation	0%
♣ Pressure from customers and the community in general	4%
♣ Terrorism	26%
♣ Other	4%



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## Delegate Survey Results

### Question 4:

If you could identify one major initiative to help improve security in the finance and banking sector, what would it be?

♣ New legislation	0%
♣ The introduction of personal identification (ID) cards	22%
♣ Further advances in online banking security	33%
♣ Tougher sentences for those convicted of criminal activity	26%
♣ Other	19%

